





Battery Replacement

— User —
Reference Guide



Bluetooth® REALTOR® Lockbox
with External Power Port

PACKAGE CONTENTS:

-  1x Combination pick and Phillips head screwdriver
-  1x CR123A external battery holder
-  1x Rubber power port plug
-  1x Battery replacement pocket reference guide

NOTE: Replacement batteries are not provided in this package and must be acquired from the appropriate Association/Board office.

Replacing Batteries in a SentiLock Lockbox with an External Power Port



1. Remove the existing rubber power port plug with the pick tool.
2. Place CR123A batteries in the external battery holder, following the polarity symbols correctly. Use only SentiLock supported batteries.
3. Insert the battery holder plug into the exposed connector on your lockbox.



Battery Replacement Continued

4. Open your lockbox by either inserting your SentiCard® and entering PIN+ENT or by using your mobile device.
5. Remove both Phillips screws that hold the battery cover (shown in illustration)
6. Remove both batteries in the external battery holder and use them to replace both CR123A batteries in your lockbox following the polarity symbols correctly.



WARNING: Inserting batteries with wrong polarity will permanently damage the lockbox! Do not allow the lockbox to close with the batteries removed.

7. Replace the battery cover and tighten the screws.

Power Port Plug Replacement



1. Replace the rubber power port plug with the provided replacement.

WARNING: The lockbox may become damaged by the weather if the rubber plug is damaged, improperly installed or not present.

How to Get Help...

SentiLock provides technical support services 7 days a week to all SentiLock Lockbox customers.

US Customers: 513-618-5800
Canada & Toll Free: 1-877-736-8745
8:00 AM - Midnight ET

Send details via email:
support@sentrilock.com

On the Web:
lockbox.sentrilock.com/
click on **"Support"** button

SentiLock Card Utility:
Click on **"Help"** menu item
and select **"Support..."**

